

Accessibility Statement for TF Oil-fired Heating Solutions

TF Oil-fired Heating Solutions is committed to ensuring digital accessibility for all users, including people with disabilities. We strive to continually improve the user experience for everyone and apply the relevant accessibility standards wherever possible.

Measures to support accessibility

We take the following measures to ensure accessibility of our website:

- Regularly test and update the website to improve usability and accessibility.
- Aim to use accessible web design practices (such as text alternatives for images, proper heading structures, and keyboard navigation support).
- Stay informed about accessibility best practices and standards.

Conformance status

We aim to conform to **Web Content Accessibility Guidelines (WCAG) 2.1**, level **AA**. These guidelines explain how to make web content more accessible to people with a wide range of disabilities, including visual, auditory, physical, speech, cognitive, language, learning, and neurological disabilities.

Feedback

We welcome your feedback on the accessibility of our website. If you encounter any barriers or have suggestions for improvement, please contact us:

- Email: tfheating@outlook.com
- Phone: 07498343396

We aim to respond to accessibility feedback within [e.g., 5 business days].

Limitations and alternatives

Despite our best efforts to ensure accessibility of our website, there may be some limitations. If you experience difficulty accessing any part of our website, please let us know and we will do our best to provide the information or service in an alternative format.